

# FAQ on the new climbing and bouldering facility (as of October 2021)

### On the subject of booking

#### How do I book a timeslot?

The booking confirmation for Ticket B or Ticket K contains a link to the booking platform. If you have a visible Ticket B (with QR code), click on your own name. In the file that opens, you will find other important information as well as the link to book timeslots.

#### Is the number of Ticket B and Ticket K limited?

The number of tickets is currently limited to 600.

### **General questions**

#### Is it possible to rent climbing shoes, rope and harness?

It is only possible to borrow equipment as part of a course.

#### Is it possible to buy a chalk ball or liquid chalk?

Chalk balls and liquid chalk are not available here at the moment.

#### Where can I make suggestions, requests and criticisms?

Your feedback is very important to us: During the semester, a feedback box will be set up in the entrance area.

#### How often are there new boulder / routes?

Your route building team will regularly renew sections of the bouldering room or lead area. Depending on the frequency of use, it is planned to re-bolt every line in the lead area at least twice a year in 2 or 3 pieces; in the bouldering area there are new movement problems every 4-6 weeks.

### On the subject of bouldering

#### Can I just go bouldering if I see that there is still space but I have not booked a timeslot?

No, a booked timeslot must be presented for free bouldering training. In the spirit of respectful cooperation, we therefore ask you to cancel your booking if you are unable to come.

#### Does the ticket K include the ticket B?

Yes, the ticket K includes the ticket B. If you have bought a Ticket B and then buy a Ticket K, you will either be refunded the fee for Ticket B or, if the direct debit was not successful, only Ticket K will be debited.

#### Can I also go bouldering during a climbing slot?

No, in the spirit of respectful cooperation, only climbing is allowed during a climbing slot.

## On the subject of climbing

#### Where can I find climbing partners?

A noticeboard where requests for climbing partners can be posted will soon be available in the entrance area of the climbing and bouldering hall.

#### How does the use of the Toppas work?

There will be an introductory course for the use of the Toppas (Auto-Belay belay devices). A booked Ticket K is required for this course.

#### Is it allowed to enter the climbing hall with street shoes?

It is forbidden to enter the hall with street shoes. It is compulsory to bring clean, adequate footwear for belaying (indoor shoes). Securing with sturdy shoes is strongly recommended because of the risk of the belayer hitting the wall.

#### When does the outdoor climbing facility open?

The opening times of the outdoor climbing facility are currently being clarified. At the moment it is not possible to use the outdoor facility.

#### Can free chalk be used at the outdoor facility?

No, the same rules apply to the outdoor facility as to the indoor facility.